

February 8, 2001

Mr. Peter Starr
Starr Entertainment Group
89 N. Washington Street
Athens, NY 12015



J. Wayne Roquemore
Vice President

Dear Peter:


I want to personally thank you for the professional manner in which you and your staff handled the procurement, shipment, installation and in-service training of the sound systems for the Ritz-Carlton Hotel and Golf Clubhouse in Montego Bay, Jamaica. Your input during the design phase greatly improved the quality and flexibility of the sound systems. The end product is a sound system that is consistent with and complementary of the other features in the five-star, luxury hotel.

This was a difficult project to schedule and coordinate. One bright spot was Starr Entertainment. You performed your services in a very timely manner. In fact, you made several adjustments in your schedule to accommodate construction delays. This flexibility was tremendous help to the overall success of the project. We certainly appreciated that.

The most important thing I want to thank you for is the integrity with which you handled this project. As you know, we dealt almost exclusively by phone. We did not meet face-to-face until installation was almost completed. You fulfilled your commitments at every turn. It was a genuine pleasure to work with you and I hope that we have the opportunity to work together on future projects.

Best wishes for continued success.

Sincerely,


J. Wayne Roquemore

JWR:psc